



## Scoville Knives Care and Use Instructions

Welcome to the Scoville family. You will find all the instructions to maximise the performance of your knives in this booklet.

Hang on to these instructions as you may need them in the future.

Before use remember to remove all packaging, labels and stickers and wash the cookware in warm soapy water before drying thoroughly.

Any queries? Please visit [Scoville.me](http://Scoville.me)

### All about safety

- This product is not a toy.
- Handle with care.
- Store out of sight and reach of children.
- Sharpen the knives regularly. A sharper knife is a safer knife.
- Always sharpen the knives facing away from you.
- When cutting, always ensure that your chopping board/surface is secure.
- Always ensure that your knives are clean when in use, especially if the handles are greasy/slippery.
- Ensure that you are always cutting on a flat surface.
- Use your knife in your dominant hand.
- Never leave knives in the sink.
- Don't touch the edge of the knife blade.

### All about care

- Always clean the knives in warm, soapy water.
- Not suitable for dishwasher use.
- Do not clean using abrasive cleaners, steel wool, or scourers.
- When cleaning the knife block, use only a soft cloth to prevent scratching the surface.
- Store knives in the provided block to prevent damage to the blades.
- Avoid moving your knives from side to side on the chopping surface, for example - sliding the contents across the board, as this can dull the blade faster.
- Avoid belt or machine sharpening, as these techniques can be too abrasive.
- Use plastic or wooden chopping boards where possible.

## All about the 2 year guarantee

- The Scoville 2 year guarantee covers manufacturer defects or materials when the knives are used in normal, domestic conditions and in accordance with the care and use instructions provided. It does not cover normal wear and tear, commercial use or misuse of the product.
- Your original **proof of purchase or receipt should always be retained** in order to validate the guarantee.
- In the unlikely event of a fault with the knives, they may be repaired or replaced free of charge with a similar product or one of equivalent value if the original product is no longer available. In the case of a set, only the faulty item/items will be replaced.
- The cost of sending an item for inspection will not be covered under the guarantee.
- Where applicable a replacement or postage charge may be applied.
- This guarantee will only apply to the original purchaser and cannot be transferred to a third party.
- This guarantee will not apply to products purchased from third-party sellers.
- The guarantee only applies when the product has been purchased from one of our authorised retail partners. For the full list of retail partners please visit [imperialgb.com/stores/](https://imperialgb.com/stores/)

### The following is excluded from the guarantee:

- Damage caused by misuse, abuse, accident, commercial use or neglect.
- Damage caused by failure to comply with the care and use instructions.
- Damage to chopping surfaces caused by the knife blades.
- Normal wear and tear including mild discolouration.
- Damage to one's self caused by carelessness when using the knives.
- Consequential damage is expressly excluded from this guarantee.

This guarantee does not affect your statutory rights.

The guarantee will only be valid if it is registered within 6 months of the original purchase date.

### How to activate your guarantee

Please visit the following link and enter your details:

[imperialgb.com/register-guarantee](https://imperialgb.com/register-guarantee)

## Terms & conditions

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